

Contact Us

If there is something wrong with your transfer, you can:

- Contact us at **0800 026 5756** (for UK residents only)
- Send an email to our Customer Care at PostOffice.CustomerCare@westernunion.com

The Online Dispute Resolution (ODR) offers a simple, efficient, fast, low-cost, and out of-court solution to disputes related to online transfers. For more information go to: <http://ec.europa.eu/consumers/odr/>. Please search for “Western Union International Bank GmbH” in the “Find a trader in the list” field to assign your complaint correctly on the ODR website.

To exercise your privacy rights, please contact Western Union by completing the [Individual Rights Request](#) form.

Contact Us - UK Online Customers

If you have questions and would like to contact us, please use one of the options below.

By Mail Online Transactions Only

Western Union Internet United Kingdom
PO Box 8252
LONDON W6 0BX
United Kingdom

By phone for online transfer inquiries **0800 026 5756** (for UK residents only).
English: 24x7

Corporate Contact Information

Corporate Headquarters

7001 E. Belleview
Denver, CO 80237
USA
+1-720-332-1000

Media Relations

7001 E. Belleview
Denver, CO 80237
USA
+1-720-332-1000 ext.5

In case of complaints, we continually strive to find the best resolution for you. If you feel your issue was not resolved, you have the opportunity to file a complaint with the Bankenschlichtung (www.bankenschlichtung.at)