

# Contact Us

If you have questions and would like to contact us, please use one of the options below.

## **By phone**

Contact us at 0800 026 5756 (for UK residents only)

For online transfer inquiries if you call outside of UK **+32 2 639 7103**.

For all other customer inquiries or concerns please call **0800 833 833**.

**English:** 24x7

**Polish:** Mon-Sat, 9:00am – 9:00pm EET

**Chinese:** Mon-Sat, 8am-12am CST

## **By Mail Online Transactions Only**

Western Union Internet United Kingdom

PO Box 8252

LONDON W6 0BX

United Kingdom

In case of complaints, we continually strive to find the best resolution for you. If you feel your issue was not resolved, you have the opportunity to file a complaint with the: Financial Ombudsman Service

(<https://www.financial-ombudsman.org.uk/>)